



## SHOP REBEL CHEER ONLINE STORE – RETURN POLICY

Thank you for shopping [www.ShopRebelCheer.com](http://www.ShopRebelCheer.com)! Don't love something or it didn't fit? We accept returns only of unwashed, unworn, unused Rebel Athletic merchandise with original tags attached within 14 days of delivery for a refund of the purchase price, minus the shipping and handling and the retail value of a Gift with Purchase (GWP) where applicable. Please note the following items are final sale: Items personalized after Rebel purchase, Clearance merchandise, Leotards, Briefs, Headwear (bows, headbands, hair elastics, etc), Cosmetics/brushes

Rebel Athletic is a fast-fashion brand. Current styles sell through quickly as new products are continuously being released! To ensure a smooth and efficient process for all customers, **we do not accept exchanges**. We encourage you to place a new order, securing the style/size/colorway needed.

Please read below for additional information and guidelines surrounding our Returns process:

- Proof of Purchase – Each online transaction is stored in your ShopRebelCheer.com account. Returns must be requested through your online account to receive a shipping label and return authorization.
- All markdowns/clearance merchandise, leotards, briefs, cosmetics and all headwear are final sale.
- Gifts with Purchase are not redeemable for return or refund.
- All items for return are subject to inspection upon return. Should we deem the item(s) unreturnable you will be contacted by our customer service team and the item(s) will be returned to you.
- Returns are processed within 7-14 business days after receiving the return shipment at our Rebel Athletic distribution center.
- Refunds are issued to the original form of payment and typically process within 7-14 business days.

Please follow the three-step process outlined below to kickstart the Returns process:

**STEP 1:** Go to <https://ShopRebelCheer.com/my-account/>. Enter your email address and password to log into your account. Please note – Account creation was mandatory upon checkout, password can be reset on this page if needed.

- Click on the 'Orders' tab and locate the order that you would like to return
- Click the 'Refund' button on the right side of that order
- Select the item(s) you wish to return
- Select the reason for return as well as a brief description
- Click 'Submit Request'
- You will receive your return shipping label by email within 24 business hours. Please note – By using the generated pre-paid return label outlined in Step 2, you agree to a return shipping and handling fee of \$9.99 – \$12.99\* (based on the shipping address), deducted from your refund. \*US domestic only

**STEP 2:** Place your item(s) in a secure shipping box/envelope covering any previous shipping labels if re-using packaging. Adhere the pre-paid return shipping label generated in Step 1 to the outside of your returning package. On the outside of your box, please clearly write RETURN and your online order number. Example: RETURN – RCS123

**STEP 3:** Drop your returning package off with the shipping carrier designated on the shipping label, obtaining a receipt/proof of drop off to ensure your package is trackable.

**IMPORTANT NOTICE: Rebel Athletic does not accept unauthorized returns. Packages received with individually created shipping labels and/or no online Return Authorization will be denied and returned.**

Rebel Athletic is not responsible for merchandise lost in transit and/or merchandise mailed/shipped without verifiable tracking information. If you have any questions during the Returns process, please reach out to

customerrelations@rebelathletic.com or check your www.ShopRebelCheer.com account to see the status of your return.

<b>Please fill out your order information:</b>					
Name:			Order #		
Address:			Apt/Ste:		
City:	State/Prov:		Zip/Postal Code:		
Phone:	Email Address:				
<b>Provide the return shipping address, if different than the address listed above:</b>					
Address:			Apt/Ste:		
City:	State/Prov:		Zip/Postal Code:		
Phone:	Email Address:				
<b>List the product details of the item(s) being returned:</b>					
QTY	ITEM NUMBER	COLOR	SIZE	ITEM DESCRIPTION	REASON FOR RETURN
<b>RETURN REASON CODES</b>					
01 - Sizing		06 - Don't like the color		11 - Not as pictured	
02 - Changed mind		07 - Don't like the style		12 - Arrived late	
03 - Damaged/defective		08 - No longer needed		13 - Duplicate Shipment	
04 - Ordered the wrong item		09 - Holiday season gift		14 - Received wrong item	
05 - Don't like the fit		10 - Purchased as gift (other)		15 - Other	
<b>Additional notes/comments:</b>					
Return address: Rebel Athletic, Inc. 2554 Tarpley Road, Suite 116 Carrollton, TX 75006			Please include this completed form within your return shipment. Please refer to the first page of this form for the full www.ShopRebelCheer.com return policy, including the 3-step process for returning Shop Rebel Cheer merchandise.		

Contact us: [customerrelations@rebelathletic.com](mailto:customerrelations@rebelathletic.com) or call 1-855-Rebel68